

Notice of References Cited	Applicant/Patent Charles Wong	Application/Control No. 09/356,327
	Examiner Raquel Alvarez	Art Unit 2162 Page 1 of 1

U.S. PATENT DOCUMENTS

*	Document Number Country Code-Number-Kind Code	Date MM-YYYY ¹	Name	Classification ²	
X A	5,968,110	10/1999	Westrope et al.	705	27
X B	5,353,218	10/1994	De Lapa et al.	705	14
C					
D					
E					
F					
G					
H					
I					
J					
K					
L					
M					

FOREIGN PATENT DOCUMENTS

*	Document Number Country Code-Number-Kind Code	Date MM-YYYY ¹	Country	Name	Classification ²	
X N	EP 996,273 A1	10/1999	EUROPE	Coverdale et al.	H04M	007/00
O						
P						
Q						
R						
S						
T						

NON-PATENT DOCUMENTS

*	Include, as applicable: Author, Title, Date, Publisher, Edition or Volume, Pertinent Pages
X U	dialog reference file 9 00960974, Eric Clemons, Segmentation, differentiation, and flexible pricing: Experience with information technology and segment-tailored strategies, Journal of Management Information Systems: JMIS PP 9-36
V	
W	
X	

* A copy of this reference is not being furnished with this Office action. See MPEP § 707.05(a).

¹ Dates in MM-YYYY format are publication dates.

² Classifications may be U.S. or foreign.